

Johns

café
delicatessen
bakery
local specialities
wine

Barista & front of house - SEASONAL

Job Type: Full time, seasonal contract

Working pattern: Full-time over 5 days including a weekend day, minimum 30 hours per week increasing to 40+ hours/6 days in peak seasons and when covering colleagues during leave

Pay: Up to £9.50 per hour + tips+ 19% staff discount and loyalty offers + free lunches from an agreed menu during shift breaks

Location: Appledore Deli & Quay

The Company:

Johns is a well-established family run business operating for 95 years and we're renowned for delivering high quality local produce & customer service. With multi award winning delis and cafés and in the stunning coastal locations of both Appledore & Instow, we're a growing & inspirational business offering a full range of local & homemade products. We consistently strive to bring new produce, events & experiences to our customers all in a relaxed and vibrant ambiance.

The Role:

We're seeking an enthusiastic and customer focused individual to join our friendly team at our Appledore deli. Delivering excellent standards of customer service in this front of house role, you'll be responsible for serving customers whilst recommending produce and creating an enjoyable shopping experience with a friendly and helpful attitude. You'll need to develop a confident knowledge of the wide range of fresh and ambient produce in the deli and on the café/quay menus too in order to offer a choice to our customer base who visit Johns to purchase and enjoy local, homemade and artisan produce. In addition to providing an excellent customer service, you'll be responsible for making amazing coffee, shakes & smoothies, taking customer orders, basic food preparation, preparing and packaging produce and carrying out cleaning duties as needed. With a flexible approach to work, you'll be able to multi-task and prioritise your workload effectively with a desire to learn.

The Person:

Barista trained essential and a passion for exceptional coffee would make this your perfect job! With current experience in hospitality you will deliver the best customer service that will have customers returning time and time again. You will have a good understanding of food hygiene and dietary requirements. You must thrive on working in a calm and professional manner when under pressure, you'll have a good sense of humour and a passion for local food and drink. With some sales and retail experience, you will provide excellent standards of customer service and have the ability to communicate with a wide range of people at all levels. A good standard of numeracy and IT skills are essential.

You'll also need to be available to work a range of shift patterns, including weekends, and be aged 18 or over due to the requirement to sell alcohol in the store. Own transport/route to work on alternate Sunday mornings due to lack of buses for shift start at 8 am in some seasons

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The Rewards:

In return, we offer competitive rates of pay and holiday, staff discounts, a welcoming and supportive work environment and the opportunity to be part of a multi-award winning and growing business. In addition, we provide new staff with a training program and the opportunity to work in stunning coastal locations.

How to Apply:

If you possess the experience, passion and attitude to make this role a success then we would love to hear from you. Please submit a CV and covering letter explaining why you want to work for Johns, what makes you stand out for this role and how you heard about us. Applications should be sent to careers@johnsofinstow.co.uk by 23rd May 2021.

Please note if you do not hear from us within 2 weeks of the closing date, we are sorry to say that on this occasion you have been unsuccessful.